



DATA SHEET

MaxExpress 2016 Upgrade Package (for V10.0+)

| £625 (EMEA)

Published By |

 **MAXIMIZER CRM**

MaxExpress 2016 Upgrade Package (for V10.0+)

Maximizer is a complex enterprise CRM application comprised of database, email, and web servers. The MaxExpress 2016 Upgrade package will help you to get Maximizer technically installed and running.

The MaxExpress 2016 Upgrade Package will help you to get upgraded, migrated and trained with the confidence of a professional install—as quickly and efficiently as possible. This will save you time and allow you to focus on your business.

This professional services package will ensure that your system is upgraded and you are oriented to the new capabilities. In addition, our team will complete our 14 point Max Health Check to ensure your system is functioning optimally, including checking backup services and performance optimization.

The package consists of the following services, working with your Maximizer CRM expert advisor:

- Maximizer will directly guide you through the Maximizer server upgrade and access clients, Maximizer CRM Web, Windows and Mobile access components as needed by your organization.
- Guidance through known considerations when installing dependent components
- Assistance in the installation of a client workstation for the access methods of your choice. The knowledge transfer conducted ensures that you can independently setup all of your workstations.
- An orientation to the Maximizer CRM 2016 user interface, the features and new capabilities found in this release.



- As needed setup of additional users.
- Assistance in creating five (5) user-defined fields to track your business's unique data points and to show how to setup default entries for quick data entry of standard information.
- Assistance creating a new column view using one or more of the new User Defined Fields.
- To show you how to run a basic search and report to access your information.
- Continuous knowledge transfer during the session from a Maximizer CRM advisor on best practices for using Maximizer CRM.
- Dedicated time for your questions on how best to use Maximizer CRM in your environment.
- Follow-up 15 minute phone call with your CRM advisor over the following 30 days to answer any new questions.

MaxExpress 2016 Upgrade Options (Requires package purchase)

Recommended: Maximizer 1 on 1 or small group training, delivered by an instructor over the web. Sessions will focus on the area needed and last approximately 100 minutes. The session will help you to use Maximizer to improve your productivity.	£250
Maximizer Solution Analysis and Configuration per hour	£140.50
Upgrade of earlier Maximizer versions V6.0-V9.0 to Maximizer 2016	Upon request
Upgrade of Maximizer V1.0 to V5.5 to Maximizer 2016	Upon request
Import of data from a CSV (excel) file template, 30 fields and less < 12,000 records <ul style="list-style-type: none"> Additional Data Import services are available. Please call for a quote. 	£312.50
Assistance with additional client installs (1 included)	£50 each
Extended Hours Delivery (overnight or weekend)	£312
24 hour rush installation	£156.50

MaxExpress Installation Notes:

1. The MaxExpress engagement must be completed within 3 months from initial purchase or it is considered complete.
2. Scheduled sessions cancelled within 24 hours will be charged a re-scheduling fee of £125.
3. Wireless Access (for mobile CRM) and Web Access requires an external facing configured Web Server in the corporate environment where the Maximizer database server is located.
4. Sessions are conducted virtually using Citrix Go to Assist to complete the guided installation remotely.
5. Network access to the Internet must be available. Server and client operating systems must be installed and administrator accounts available to your Maximizer CRM Advisor.

About Maximizer

Maximizer CRM is fueling the growth of businesses around the world.

Our CRM solutions come fully loaded with the core Sales, Marketing and Service functionality companies need to optimize sales productivity, accelerate marketing and improve customer service. With flexible on-premise, our cloud and your cloud deployment options, tailored-to-fit flexibility, state-of-the art security infrastructure, industry-specific editions and anywhere/anytime mobile access, Maximizer is the affordable CRM solution of choice.

From offices in North America, Europe, Middle East, Africa and AsiaPac, and a worldwide network of certified business partners, Maximizer has shipped over one million licenses to more than 120,000 customers worldwide.



AMERICAS (HEAD OFFICE)

Maximizer Services Inc.

208 West 1st Avenue
Vancouver, BC
V5Y 3T2 Canada

Sales +1 800 804 6299

Phone +1 604 601 8000

Email info@maximizer.com

Website www.maximizer.com

EUROPE / MIDDLE EAST / AFRICA

Maximizer Software Ltd.

1 The Courtyard, Eastern Road
Bracknell, Berkshire
RG12 2XB United Kingdom

Phone +44 (0)1344 766 900

Email enquiries@maximizer.com

Website www.maximizer.com/uk

AUSTRALIA / NEW ZEALAND

Maximizer Software Solutions Pty. Ltd.

Level 1, Suite 14, 32 Delhi Road
North Ryde, New South Wales
2113 Australia

Phone +61 (0)299 572 011

Email info.anz@maximizer.com

Website www.maximizer.com/au

WWW.MAXIMIZER.COM