

DATA SHEET

MaxExpress CRM Implementation - Live Lite Package

\$699 – 1-2 USERS



#GrowWithConfidence

MAXEXPRESS CRM – ONLINE LIVE LITE PACKAGE

The MaxExpress CRM Online Live Package helps you get Maximizer CRM Live set up quickly and efficiently.

Your Maximizer CRM Advisor will work closely with you to ensure your Maximizer CRM Live system is set up properly from the start—as quickly and efficiently as possible, saving you time and allowing you to focus on your business.

The Live Lite Package consists of the following services:

SERVICES INCLUDED

1. Overview of the Maximizer CRM Live Web and Mobile access components.
2. Assistance in the installation of Maximizer Add-ons for Microsoft Word and Outlook.
3. An orientation on the Maximizer CRM Live user interface.
4. Basic Business Objectives and Process Mapping session to Capture of Data Points for your CRM Live Solution.
5. Continuous knowledge transfer during the session from a Maximizer CRM advisor on best practices for using Maximizer CRM.
6. Basic Configuration of your Maximizer CRM Solution.
7. Private Training, based on your organization's specific CRM Configuration.
8. Follow-up 15 minute phone call with your CRM Advisor over the following 30 days to answer questions.
9. Access to Public Training Sessions hosted by Maximizer.

Suggested configuration items for Live Lite Packages.

Configuration of additional Maximizer CRM Live users.

Assistance in creating up to ten (10) user-defined fields to track your businesses unique data points and review of how to setup default entries for quick data entry of standard information.

Assistance in creating up to three (3) column views or Key Fields groups using one or more of the new User-Defined Fields.

Assistance in creating up to five (5) custom searches or Quick Access Searches using one or more of the new User-Defined Fields

Assistance in creating up to one (1) Action Plan or Quick Email Template to support your business processes.

Up to two (2) one-hour training sessions for your customized Maximizer CRM solution.

Recommended Organization Size: 1-2 users

IMPLEMENTATION ADD-ONS

Recommended: Additional Custom Training Sessions: In-Depth training on the core modules of Maximizer. Address Book, Opportunities, Customer Service Cases: Private and dedicated for you and your team.	STARTING AT \$449
Migration from Maximizer CRM 2017 or newer	INCLUDED
Migration from Maximizer 12 - Maximizer CRM 2016	\$399
Migration from Maximizer 8.0 – Maximizer CRM 11	\$799
Migration from Maximizer 1 – Maximizer 7	\$1599
Migration of large on premise Maximizer CRM Database, over 10GB and up to 30GB. • <i>In addition to migration fee associated with your current Maximizer version.</i>	\$199/10GB INCREMENT
Migration of large on premise Maximizer CRM Database larger than 30GB.	\$ QUOTE
Consolidation of up to 3 on premise Maximizer CRM databases or Address Book.	\$499
Each Additional Maximizer CRM Address Book to Combine.	\$199
Import of additional data (Contacts, Companies) from a CSV file that has up to 30 discrete columns of data, and less than 12,000 records of company, contact or opportunity. • <i>Additional Data Import services are available. Please call for a quote.</i>	\$499
On Premise Deployment of Maximizer	\$599.00
On Premise Installation of SQL Server	\$899.00
New to Maximizer 3rd party application data migrations are available for ACT! Goldmine, MS CRM, and Salesforce.	STARTING AT \$1600
Extended Hours Delivery (Overnight or Weekend) *Subject to Availability*	\$499
24 hour rush installation *Subject to Availability*	\$249

MAXIMIZER CRM IMPLEMENTATION NOTES

- *The engagement must be completed within 3 months from initial purchase or it is considered complete.*
- *Scheduled sessions cancelled within 24 hours will be charged a re-scheduling fee of \$250.*
- *Maximizer Implementation sessions are conducted remotely using commercially available remote access and meeting tools currently available.*
- *On premise implementations will also require an installation or Upgrade Package.*
- *Additional Data Import services, conversion from other CRM or contact management solutions are available. Please contact your account manager for a quote.*
- *Extended Hours Delivery and 24-hour rush installation are subject to Consultant availability 24-hour rush available on standard working days (Monday to Friday) only.*



“Since 1987, more than **1 million users** and over **120,000 companies** have trusted us to help boost the bottom line”

Vivek Thomas, President

Grow with Confidence Grow with Maximizer Personalised CRM

We make enabling your success our top priority. That's why we're committed to helping each of our customers achieve outstanding results.

With top-rated tools for contact management, lead management and customer service, Maximizer CRM gives businesses everything they need to grow – all in one place.

Today, Maximizer is a global company with offices in five countries plus an international network of Certified Solution Providers. We constantly innovate to ensure our customers can become more successful.

Time and time again, they tell us that our exceptional service sets us apart as a market leader in CRM. And that feedback keeps us focused on making planning, selling and management ever easier – to help our customers get rapid results.



#GrowWithConfidence

AMERICAS (HEAD OFFICE)

Maximizer Services Inc.
Sales +1 800 804 6299
Phone +1 604 601 8000
Email info@maximizer.com
Website www.maximizer.com

EUROPE / MIDDLE EAST / AFRICA

Maximizer Software Ltd.
Phone +44 (0)1344 766 900
Email enquiries@maximizer.com
Website www.maximizer.com/uk

AUSTRALIA / NEW ZEALAND

Maximizer Software Solutions Pty. Ltd.
Phone +61 (0)299 572 011
Email info.anz@maximizer.com
Website www.maximizer.com/au

WWW.MAXIMIZER.COM