

System Requirements

Group and Enterprise Editions

A typical Maximizer implementation consists of a server and one or more workstations. The hardware and software requirements for each type of Maximizer installation are listed in the following tables. Please refer to the Maximizer website at www.maximizer.com for updated information.

Note that these are the minimum system requirements for Maximizer, and your operating system may have higher requirements for some components, such as processor speed and RAM. Refer to your operating system documentation for OS-specific requirements.

Maximizer CRM Enterprise Edition System Requirements

	Server	Workstation
Minimum Processor Speed	1.6 GHz (minimum) 3 GHz or faster processor (recommended)	1.0 GHz (minimum) 2.0 GHz or faster processor (recommended)
Available RAM	1 GB (minimum) 2 GB (recommended)	512 MB (minimum) 1 GB (minimum for Windows Vista or Windows 7) 2 GB (recommended) or more
Available hard disk space	2 GB (minimum) 5 GB or more (recommended)	2 GB (minimum) 5 GB or more (recommended)
Minimum video resolution	SVGA (800x600) or higher-resolution video adapter and monitor	SVGA (800x600) or higher-resolution video adapter and monitor
Operating system	Microsoft Windows 2003, 2003 R2, 2008, or 2008 R2 (updated to their latest service packs)	Microsoft Windows XP, Vista, Windows 7, or 2003 (updated to their latest service packs)
Database software	Microsoft SQL Server 2005 or Microsoft SQL Server 2008 (updated to their latest service packs)	n/a
Email system	32-bit MAPI- or VIM-compliant, SMTP (Email Service), SMTP and IMAP (Web Access)	32-bit MAPI- or VIM-compliant
Internet browser	Microsoft Internet Explorer 7.0, 8.0 Mozilla Firefox 3.5, 3.6.x	Microsoft Internet Explorer 7.0, 8.0 Mozilla Firefox 3.5, 3.6.x
Software on the server where Maximizer components for Microsoft IIS are installed	Microsoft Internet Information Server 6.0 (Windows Server 2003), 7.0 (Windows Server 2008), 7.5 (Windows Server 2008 R2)	n/a

Maximizer CRM Group Edition System Requirements

	Server	Workstation
Minimum Processor Speed	1.6 GHz (minimum) 3 GHz or faster processor (recommended)	1.0 GHz (minimum) 2.0 GHz or faster processor (recommended)
1.6 GHz (minimum)	1 GB (minimum) 2 GB (recommended)	512 MB (minimum) 1 GB (minimum for Windows Vista or Windows 7) 2 GB (recommended) or more
Available hard disk space	8 GB (minimum) 16 GB or more (recommended)	8 GB (minimum) 16 GB or more (recommended)
Minimum video resolution	SVGA (800x600) or higher-resolution video adapter and monitor	SVGA (800x600) or higher-resolution video adapter and monitor
Operating system	Microsoft Windows XP, 2003, 2003 R2, 2008, or 2008 R2 (updated to their latest service packs)	Microsoft Windows XP, Vista, Windows 7, or 2003 (updated to their latest service packs)
Email system	32-bit MAPI- or VIM-compliant, SMTP (Email Service), SMTP and IMAP (Web Access)	32-bit MAPI- or VIM-compliant
Internet browser	Microsoft Internet Explorer 7.0, 8.0 Mozilla Firefox 3.5, 3.6.x	Microsoft Internet Explorer 7.0, 8.0 Mozilla Firefox 3.5, 3.6.x
Software on the server where Maximizer components for Microsoft IIS are installed	Microsoft Internet Information Server 6.0 (Windows Server 2003), 7.0 (Windows Server 2008), or 7.5 (Windows Server 2008 R2)	n/a

Note Microsoft Windows XP Home, XP Media Center, Vista Home/Home Premium, and Windows 7 Home Premium are not supported in a network environment when logging into a domain is required. Refer to your Microsoft documentation for details on how to set up networking in a workgroup environment.

Maximizer components for Microsoft Internet Information Services are not supported on any Windows XP-based, Windows Vista-based, or Windows 7-based computers.

Because Web Access (Maximizer components for Microsoft IIS) may have to handle larger amounts of processing (as the number of concurrent Web Access clients increase), we recommend that you install Web Access on a server with dual or quad processors and more RAM than the minimum requirements. In addition, it is recommended that customers that are planning a deployment of Web Access on a server machine that potentially will have physical memory demands in excess of four gigabytes of physical RAM deploy on a 64-bit operating system.

MaxExchange System Requirements

	MaxExchange Synchronization Server	MaxExchange Remote
Minimum Processor Speed	1.6 GHz (minimum) 3 GHz or faster processor (recommended)	1.0 GHz (minimum) 2.0 GHz or faster processor (recommended)
Available RAM	1 GB (minimum) 2 GB (recommended) 4 to 1 ratio of virtual memory to physical memory	1 GB (minimum) 2 GB (recommended) 4 to 1 ratio of virtual memory to physical memory
Available hard disk space	4 GB (minimum) 6 to 8 GB (recommended)	2 GB (minimum) 4 to 6 GB (recommended)
Operating system	Windows 2008 R2, Windows 2008, Windows 2003, Windows XP	Windows 2003, Windows XP, Windows Vista, Windows 7

Because the MaxExchange server and remote server(s) may have to handle large amounts of processing (i.e., a large synchronized Address Book with many remotes), we recommend that you install the server software on a computer with a more powerful processor, more RAM, and more hard disk space than the minimum requirements.

MaxSync for Microsoft Exchange System Requirements

	Server	Workstation
Minimum Processor Speed	500 MHz (minimum) 1.6 GHz (recommended)	n/a
Available RAM	512 MB (minimum) 1 GB (recommended)	n/a
Available hard disk space	500 MB (minimum) 800 MB (recommended)	n/a
Operating system	Microsoft Windows XP, 2003, or 2008 (updated to their latest service packs)	n/a
Email system	32-bit MAPI-enabled application, Outlook 2002 (XP), 2003 or 2007	n/a

MaxSync for Microsoft Exchange is not supported in multi-server Microsoft Exchange environments.

Workflow Automation Powered by KnowledgeSync System Requirements

	Server	Workstation
Minimum Processor Speed	1.6 GHz	n/a
Available RAM	1.0 GB	n/a
Available hard disk space	140 MB for installation, 70 MB for application, 5 KB max per event	n/a
Operating system	Microsoft Windows 2000, XP, 2003, 2008, Vista (updated to their latest service packs)	n/a

MaxMobile for BlackBerry System Requirements

- Minimum 2 MB free space on the device for MaxMobile components.
- BlackBerry devices running BlackBerry software 4.2.1 to 5.0 are supported

MaxMobile Wireless Server System Requirements

- Maximizer CRM 11 (Workstation or Server)
- Processor Speed: 1.6 GHz (minimum); 3 GHz or faster processor (recommended)
- RAM: 1 GB (minimum); 2 GB (recommended)
- Operating system: Microsoft 2003, 2003 R2, 2008, or 2008 R2 (updated to their latest service packs) with Microsoft Internet Information Server

Accounting Link for Microsoft Dynamics GP

- Maximizer CRM 11 (Workstation or Server)
- Operating system: Microsoft Windows XP, Vista, or 2003 Server (updated to their latest service packs)

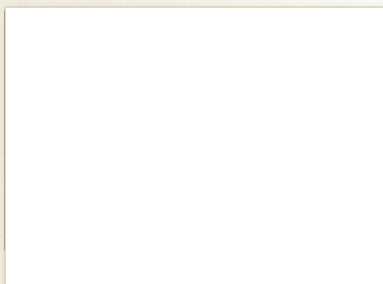
Maximizer CRM 11 Features

- Account and contact management
- Time management
- Task management and automation
- Sales force automation
- Sales forecasting
- Marketing automation
- Email marketing
- Customer service management
- Microsoft Office integration
- Outlook & Exchange synchronization
- Accounting integration
- Business Intelligence
- Workflow automation
- Partner relationship management
- Access options: mobile devices, web, Windows desktop, remote synchronization

Technology Partners



Certified Solution Provider



Accounting Link Designed for use with QuickBooks

- Maximizer CRM 11 (Workstation or Server)
- Operating system: Microsoft Windows XP, Vista, Windows 7, 2003, or 2008 (updated to their latest service packs)

Accounting Link for Sage 50 Accounts

- Maximizer CRM 11 (Workstation or Server)
- Operating system: Microsoft Windows XP, Vista, or 2003 (updated to their latest service packs)

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i. Windows XP Home is not supported in a network environment.

Why Maximizer CRM 11?

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info@maximizer.com
www.maximizer.com

Europe, Middle East
+44 (0) 1344 766900 PH
+44 (0) 1344 766901 FAX

info@max.co.uk
www.max.co.uk

Australia, New Zealand
+61 (0) 2 9957 2011 PH
+61 (0) 2 9957 2711 FAX

info@maximizer.com.au
www.maximizer.com.au

Asia
+(852) 2598 2888 PH
+(852) 2598 2000 FAX

info@maximizer.com.hk
www.maximizer.com.hk
www.maximizer.com.cn